

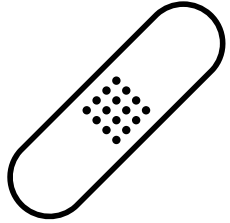
Coop Norge and Workforce IAM modernization with Saviynt

Wins and lessons learned from a super-fast time-to-market project

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Planning

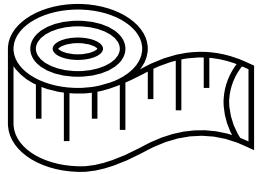


Business problems to solve

Poor control of identities

License cost

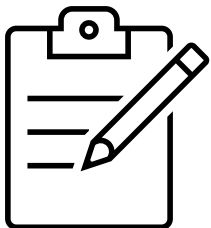
Manual processes



Scope of project

Establish an IAM product team

1:1 MIM replacement: AD and HCM
integration

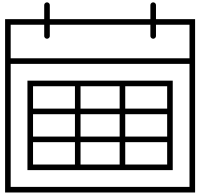


Scope of RFP

Scope of RFP + SAP

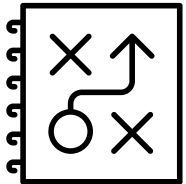
ServiceNow, cross-system SOD, etc

The project



Dates

Contract signed	20.12.2021	}	21 days
Project start	10.01.2022		}
Go-live	15.06.2022		156 days

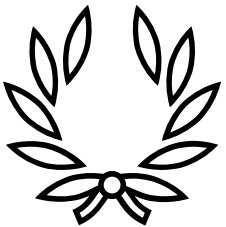


Approach

1:1 implementation but with Saviynt features

Prepare for the future

Small steps – agile



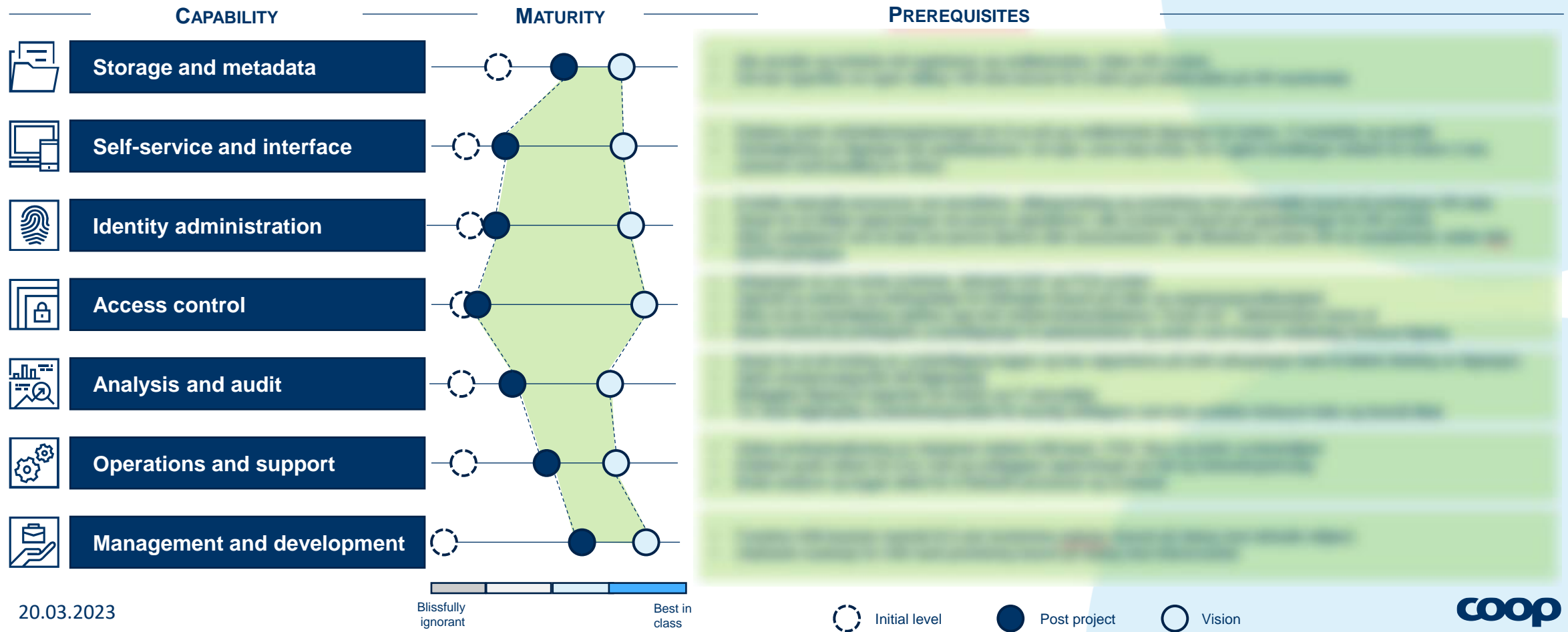
Project outcomes

New, dedicated IAM team

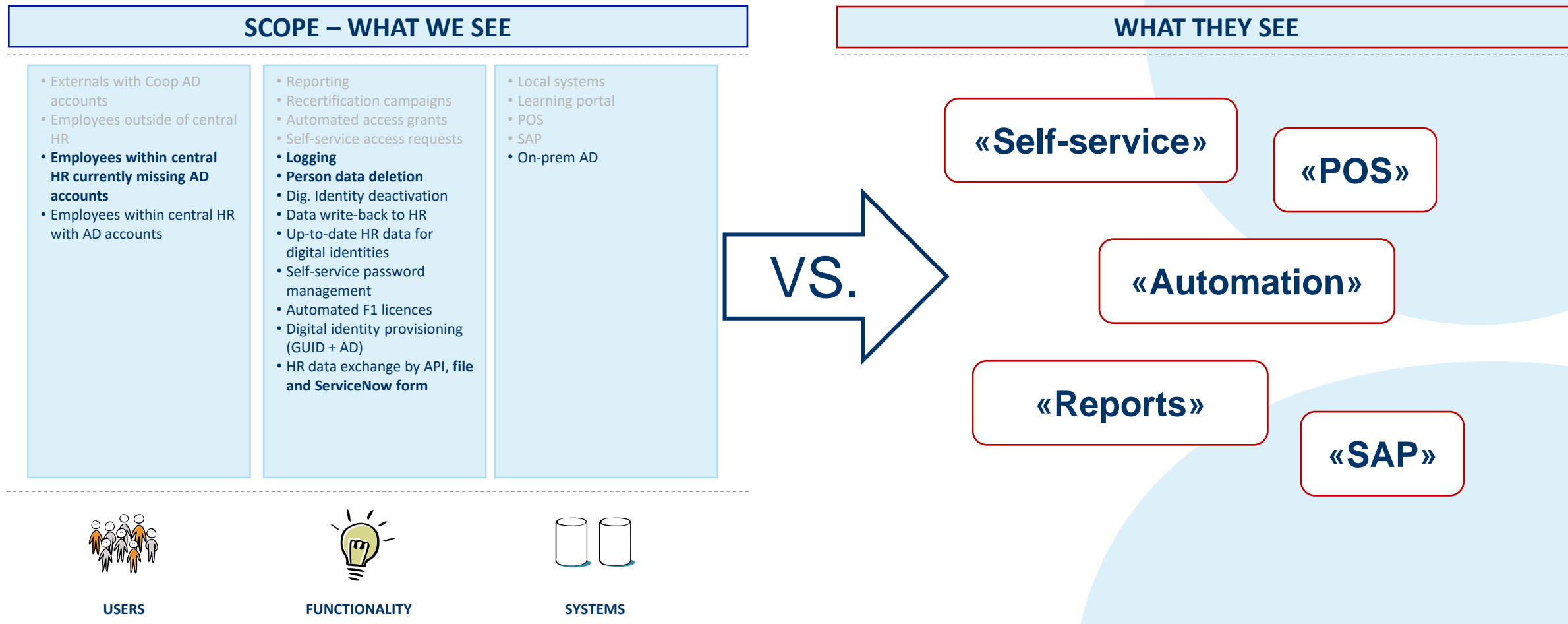
New, modern system – basis for further development

Some automation improvement for joiners and leavers

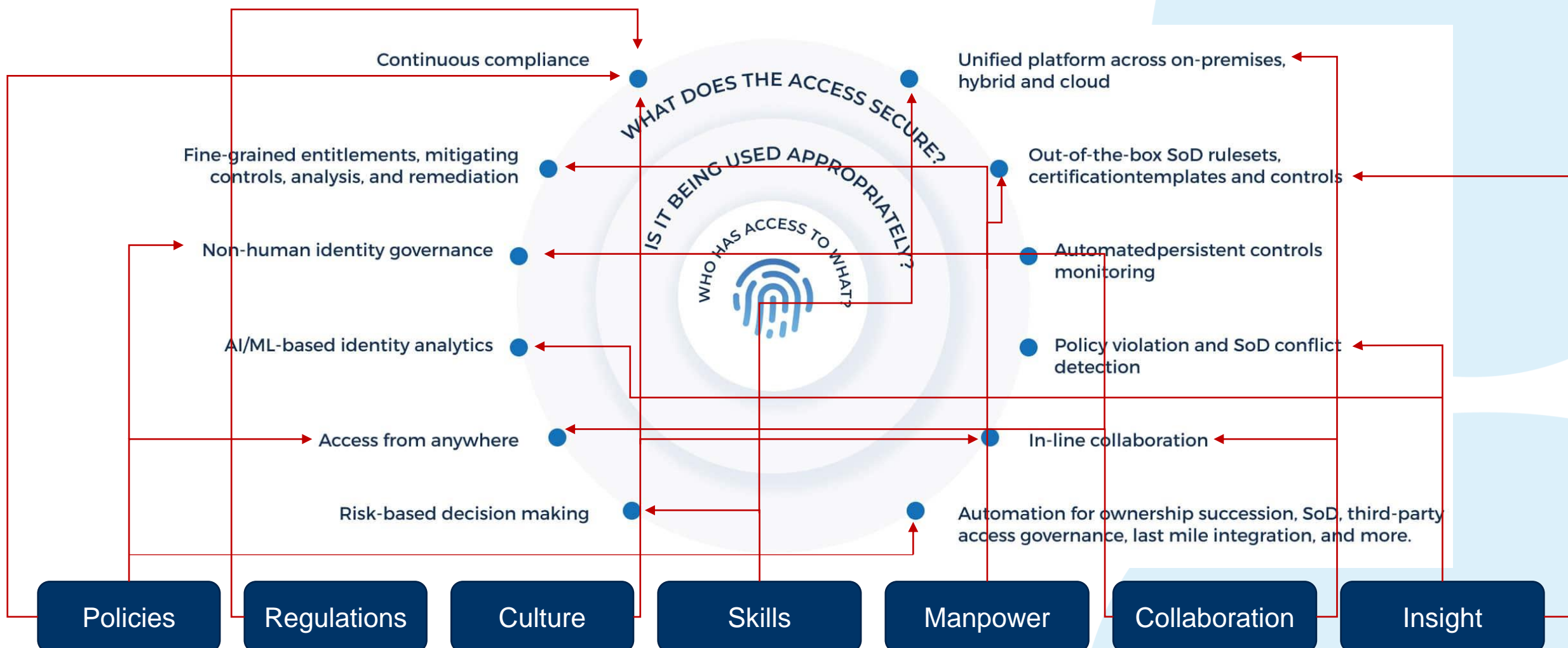
Be mindful of your professional maturity, and manage expectations accordingly



Incremental deliveries puts pressure on early value and lead times



Do not confuse capabilities with readiness



“IAM is 80% business process change and 20% technology — don't start with the technology” – Gartner